

Access Statement For Premier Apartments Liverpool

Introduction

We endeavor to meet the needs of all guests that stay in our 62 serviced apartments in Liverpool City Centre. The following statement is a summary of our provision, if you have any specific questions please feel free contact us for further assistance.

Pre-Arrival

- You can contact us via phone, fax or email during normal office hours
- Emergency contact outside of office hours for in-house guests
- We have text facility to enable us to issue entry codes if guests are arriving after the office closes
- Liverpool Lime street station is 5 minutes walk away
- Liverpool John Lennon Airport is 20 minutes away by car, airport express 500 bus service between airport and city centre stops a few minutes walk from us on either Dale Street or Tithebarne Street
- Local bus stop on Hatton Garden (same road as apartment) or main local bus station in Queens square is 5 minutes walk
- There is a local taxi service that has accessible taxis if required (london cab style) and we can assist with making bookings if required
- We have a basic website

Arrival & Car Parking Facilities

- We recommend guests pull up in front of office to sign in first as we can then direct to car park, there is a dropped kerb at the side
- 35 car parking spaces in the basement (level -4) and two are designated for disabled use, cost for parking is £12.00 per 24 hours
- Access from car park to apartments via lift, which announces each floor as stops
- Only cars can use car park due to height restrictions, no vans
- Car park has code entry for security which is regularly changed, panel is wall mounted and if height positioning of this is a problem a limited number of remote controls are available
- No provision for dogs
- Signage is all in English, black bold text on white background

- During office hours staff can assist with luggage, for assistance with very large heavy items we require advance notice
- Car park has a smooth, flat concrete surface with clear sealant on top
- Car park well lit at all times

Main Entrance & Reception

- Induction Loop installed in reception
- Customer care kits available for guest use which includes magnifiers (bar and sheet), signature templates, pens with grips to aid people with various disabilities to read, sign and complete forms
- Entry to office is level with tarmac pavement and has a single leaf door 110cm wide (alternative guest entry at rear has double doors so wider, internal corridor doors are 92cm or 3 feet)
- Door mat in entrance way
- Reception open 9.00am to 9.00pm Monday - Friday, 10.00am - 7.00pm Saturday and 11.00am to 5.00pm Sunday
- Reception desk has 2 levels, lowest level is 73cm
- No glass screen at reception
- Flat level floor throughout reception, with standard office carpet tiles in dark colours
- Signage all simple black text in English
- Open plan layout of reception means plenty of space, only limitations are the door entry widths
- Door from office into apartments is single door, 78cm wide, if wider access required then guests can use the separate guest entrance at the rear and will need to make their way around the outside of the building, flooring is flat granite paving
- Emergency contact number for guests 24 hours a day, contact is onsite except from 3am – 9am Monday-Thursday • Doorbell at front door to gain access to office during office hours
- Reception lit by spotlights and a lot of natural daylight due to all glass building
- Electronic key card entry means multiple keys available
- Seating available in reception area
- All guests that arrive in office hours shown to apartments and around building by receptionist on duty

Public Areas - General (Internal)

- Single lift which covers all floors from basement car park on level -4 through to top floor of apartments on level 7
- Lift has audio, low level press button to call with emergency link through to operator otis
- External Lift details: Door width is 900mm, Door height 2000mm,
- Internal car size: Width 1600mm, Depth 1400mm, Height 2200mm
- Weight is 1000kg 13 person lift
- Corridors on ground floor and area outside of lift on every floor has a natural granite flooring, all flat and slightly rough finish
- Heavy pile dark carpet tiles in corridors on floors where apartments are situated
- Lighting is by bright spotlights in public areas, no natural daylight in most public areas, lighting is on permanently as are emergency lights
- Signage all bold black text on clear or white background
- Stairs to all floors with metal handrails and stairs on apartment levels have hardwearing, hard pile carpet tiles. Basement levels concrete surface only.
- All corridor doors are fire doors, non assisted, width is 92cm or 3 feet
- Corridor widths will not pose any issues as all are wider than door entry

Public Areas - WC

- WC is in reception on the ground floor
- Access is through the open plan reception, covering is dark carpet tiles with short pile, narrowest place is 4 feet
- Level flooring throughout
- WC door is single leaf, width is 98cm
- WC is fully accessible
- Fire alarm has flashing red light
- Cubicle size is 210cm x 190cm, flooring is non slip linoleum
- Loo height floor to seat is 52cm
- Basin has lever mixer taps
- White suite and walls, rusty coloured flooring

Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe

- Not Available

Laundry

- Not Available

Shop

- Not Available

Leisure Facilities

- Not Available

Outdoor Facilities

- Not Available

Bedrooms

- Bedrooms in standard apartments all on same level as rest of apartment. Penthouses are duplex layout with upstairs bedroom on open mezzanine level
- Door entry width 75cm
- Compact design of apartment means limited floor space in bedrooms
- Flooring is low pile carpet in bedrooms
- Lighting by natural daylight as floor to ceiling windows, as well as single ceiling light and two additional bedside lamps
- Double divan beds in most apartments, some are zip and link
- Tour of apartment on check-in by receptionist
- All non feather pillows
- Non smoking and smoking apartments available, request on booking
- No pets allowed, guide dogs by prior arrangement only
- Fire alarm is sounders only
- TV is in lounge and has teletext facility
- Telephone is in lounge and has flashing light when rings. Larger button phone available on request

Bathroom, Shower-room & WC [Ensuite or Shared]

- Two bedroom apartments have most accessible bathrooms and offer a spacious bathroom with bath/mixer shower, toilet, sink as well as

2nd facility with shower cubicle, toilet and sink.

- 1 bedroom apartments have bath with mixer shower above only and have narrow door entry - 57cm
 - Bathroom floors are slate effect tiles
 - Doors are single leaf, door width to facility with bath is 67cm, door width to facility with shower cubicle is 73cm
 - Shower cubicle is a curved design, door slide to give gap of 58cm, tray height is 16cm and controls are 100cm from shower tray.
- Compact design gives minimal floor space in this facility, and to access toilet have to move between the cubicle and sink which is 56cm at narrowest point
- Thermostatic mixer shower
 - Toilet heights are all 43cm, no grab rails
 - Bath height is 56cm, no bath seat and has textured surface at end where mixer shower located
 - Grab handles on either side of bath
 - Basin thermostatic mixer taps

Self-Catering Kitchen

- Kitchens are all open plan into lounge/dining area
- Door entry from corridor is 75cm
- Mixer taps
- Laminate kitchen work surfaces, height is 92cm.
- Oven and dishwasher are below the counter level
- In 1 bedroom apartments fridge and freezer are below counter level
- In 2 bedroom apartments fridge is above the freezer, base of fridge is 103cm from floor
- Facilities include Fan oven with electric hob and separate microwave on counter top
- Some cooking items/pans/cutlery are in below counter cupboards
- Most crockery and glassware are in high level wall mounted cupboards, base 60cm above counter top
- Tiled kitchen floor
- Lighting is under unit down lighters, spotlights in ceiling and lights to adjoining lounge on dimmer switch
- Kettle has window to display water level and switch lights up when in use
- Fire blanket provided, is wall mounted above the counter typically at height of 75cm above counter

Additional Information

- Apartment front door: width 84cm, handle located 100cm from floor, reach of 115cm required to use electronic key system, threshold at bottom approx 0.5cm in height, doorbell located 116cm from floor and spy hole is central to door 150cm from floor
- Entrance Hall/corridors: 2 bedroom apartment narrowest part 90cm, 1 bedroom apartment has compact hall and front door opens inwards and next door pulls open so could be difficult for wheelchair users
- Intercom phone to open building door for visitors - buzzes and has visual link to show image, height is 132cm from floor
- Light switches are all at a level of 115cm from ground
- Fire evacuation plans in bold text and a map on back of front door
Apartment floor plans available on request

Contact Information

- Address: 7 Hatton Garden, Liverpool, L3 2FE
- Telephone: 0151 2279467
- Fax: 0151 2279468
- Email: info@premierapartmentsliverpool.com
- Website: www.premierapartmentsliverpool.com
- Hours of operation: 9am - 9pm Monday - Friday, 10am - 7 pm Saturday and 11am to 5pm Sundays and Bank Holidays
- Emergency number: 0044 7799653480
- Local public transport numbers: 0870 6082608 (Traveline)
- Local accessible taxi numbers: 0151 298 2222

Future Plans

- No current future plans

We welcome your feedback to help us continuously improve if you have any comments please phone 0151 2279467 or email info@premierapartmentsliverpool.com